



RETURN POLICY

Revised July 19, 2018 – Subject to change without notice

NEW PART RETURNS

- All returned items must be accompanied with a Return Authorization (RMA) and be in new, resalable condition (Not installed and in unmarked, original factory package).
- Items may be returned within 30 days of invoice date.
- Returns between 31-60 days will be subject to a 20% restocking fee not to exceed \$50 per line.
- No returns accepted after 60 days.

CORES

All core returns must be in the original, factory package, with the invoice number or a copy of the original invoice.

EXCEPTIONS

- No returns on parts sold for less than \$10.00
- No returns on any installed part
- No returns or cancellations on FIP doors
- No returns on parts sent as a mandatory replacement by Whirlpool for damage or warranty claims
- No returns on Bosch, Viking, Fisher & Paykel, AGA Marvel, or Miele parts
- No returns on tools, cleaners, and certain accessory items
- **Damaged parts, shortages, and other discrepancies must be submitted within 7 days**